



# With ePASS, applying for Food Assistance just got easier!!



- Apply on-line
- Pick up an application and complete at your convenience
- Call our office

### How to apply or recertify using ePASS:

**Use the web.** It is easy to apply or reapply for Food and Nutrition Services through our ePASS system. Simply go on-line to [www.epass.nc.gov](http://www.epass.nc.gov) and answer the questions listed about you and your family. If you are unable to apply on-line in the convenience of your home, computers are available in our office and many of our community partners and libraries have computers available.

**Complete a paper application or recertification at your convenience.** Pick up an application at any of our Health and Human Services (HHS) locations or many of our community partner locations. We can even mail you an application. Once completed, drop off the application in person, mail it in, scan it and email it, or fax it to our office at (828) 250-6235.

**Call us.** Call our office at (828) 250-5500 between the hours of 8:00am to 5:00pm Monday through Friday and our staff will complete your application over the telephone.

To complete the application or recertification process, we will need the following:

- Driver's license or other legal photo identification
- A copy of your pay stubs (if employed)
- Sign and date the application or recertification

### Pick up an application at one of the following locations:

- ABCCM
- A-Hope
- Barnardsville Community Center
- Council on Aging
- Eblen Charities
- MANNA FoodBank
- RHA Mental Health Services
- WNCCHS Minnie Jones Clinic
- The following HHS locations:
  - 40 Coxe Avenue
  - 35 Woodfin Street
  - 339 New Leicester Hwy (HHS West)

Need more information or have questions? Call our office at (828) 250-5500 or go on-line to [www.buncombecounty.org](http://www.buncombecounty.org).

